Case study 10: Whole system integrated care dashboard (North West London Collaboration)

In the North West London Collaboration data is linked in a secure ‘warehouse’ and made available through ‘dashboards’ that provide different groups with the perspective (and level of identifiability) appropriate to the duties they undertake. Care professionals involved in direct patient care access personally identifying data that enables them to better understand patient histories or manage specific diseases. Managers and analysts see only de-personalised and anonymous data to gain insights into activity, outcomes and spend. These perspectives are used to improve: care and quality; productivity and spend; and health and wellbeing.